

## Health and Welfare Plans – Directory of Benefits

### UnitedHealthcare

(<http://www.myuhc.com>)

- Retired members and others covered under **UnitedHealthcare Group Policies GA-46000 or GA-23111 Plans A, B, C or E** should send claims to: **UnitedHealthcare, P.O. Box 30985, Salt Lake City, UT 84130-0985**. For information on **GA-46000 or GA-23111 Plans A, B, C or E**, call **1-800-842-5252**.
- For the **Medical Care Coordination Program** (for general questions or to obtain mandatory prior approval for certain tests and procedures as required under the Plan), **call the telephone number on your medical identification card**.
- For retired SMART TD (UTU) members and others covered under **GA-23111 Plan F**, the Medicare Supplement, send claims to **UnitedHealthcare, P.O. Box 30304, Salt Lake City, UT 84130-0306**. For information, call **1-800-809-0453**.
- For **Nurseline<sup>SM</sup>**, which provides 24/7 access to live nursing professionals and other information, call **1-866-735-5685**.

### Express Scripts

(<http://www.express-scripts.com>)

- Members covered under **UnitedHealthcare Group Policy GA-46000** are eligible for a prescription drug care plan and a mail-order maintenance-medication benefit. For information about the drug program under **GA-46000**, call **1-800-842-0070**.

### MetLife

(<http://www.metlife.com>)

- Retired employees who need information about **life and accidental death and dismemberment insurance** benefits administered by MetLife as provided for in the **NRC/UTU Health and Welfare Plan** and the **Railroad Employees' National Health and Welfare Plan** should contact **MetLife, P.O. Box 14401, Lexington, KY 40512-4401**, or call **1-800-310-7770**.

### \$2,000 Retiree Life Insurance Benefit

- If you retired from railroad service on or after April 1, 1967, you may be eligible for a \$2,000 Retiree Life Insurance benefit. Benefits are administered by **MetLife** for all retirees from railroads participating in the **NRC / UTU Health & Welfare Plan** and the **Railroad Employees National Health and Welfare Plan (GA-23000)**. To file a claim or to obtain a change-of-beneficiary card, call **MetLife** at **1-800-310-7770**. Retirees should keep this notice with other important documents and keep the designated beneficiary up-to-date. When filing a claim, it will be very helpful to know the date the employee last worked, the name of the employing railroad and the employee's Social Security number. These items will assist in the prompt processing of claims.

### Amplifon Hearing Health Care

([www.amplifonusa.com/smartTD](http://www.amplifonusa.com/smartTD))

- As a SMART TD member, you and your family members are eligible to receive discounts on hearing exams and on the purchase of hearing aids. Call **Amplifon** at **1-877-310-3057** to take advantage of this benefit.

### U.S. Railroad Retirement Board

(<http://www.rrb.gov>)

- Retired employees are encouraged to contact an RRB representative to inquire about their benefits. Local

### **Palmetto GBA Railroad Medicare**

(<http://www.palmettogba.com>)

- Retired employees and/or dependents entitled to **Railroad Medicare** who need information about their **Part B bene- fits** may contact **Palmetto GBA** by calling toll-free **(800) 833-4455**.

### **Miscellaneous**

- For former **Switchmen Union of North America (SUNA)** members holding **permanent life insurance** under **Aetna Group Policy 47350: Aetna Life and Casualty, 620 Erie Blvd. West, P.O. Box 4951, Syracuse, NY 13221- 4951**. Call **315-424-4614**.
- For **Yardmaster** insurance coverage under Supplemental Life 29649-G (1898024) **call** Minnesota Life Customer Service **at** 1-877-282-1752. For Claims call 1-888-658-0193.

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