



SMART Transportation Division Alumni Association

6060 Rockside Woods Blvd. N., Ste. 325

Independence, OH 44131-2378

216-228-9400

www.smart-union.org

Health and Welfare Plans Directory of Benefits

Highmark (BCBS)

(<https://www.highmark.com>) (<https://www.bcbs.com>)

- Retired SMART-TD members and others covered under the **NRC/UTU Health and Welfare Plan (690100)** or the **National Health and Welfare Plan (GA-23000)** should send claims to: **Highmark Blue Cross Blue Shield, RR Dedicated Unit, P.O. Box 890381, Camp Hill, PA 17089-0381**. Individuals who need information about the **Comprehensive Health Care Benefit** or **Managed Medical Care Program** should call **1-866-267-3320**.

UnitedHealthcare

(<https://www.myuhc.com>)

- Retired members and others covered under **UnitedHealthcare Group Policies GA-46000** or **GA-23111 Plans A, B, C or E** should send claims to: **UnitedHealthcare, P.O. Box 30985, Salt Lake City, UT 84130-0985**. For information on **GA-46000** or **GA-23111 Plans A, B, C or E**, call **1-800-842-5252**.
- For the **Medical Care Coordination Program** (for general questions or to obtain mandatory prior approval for certain tests and procedures as required under the Plan), **call the telephone number on your medical identification card**.
- For retired SMART-TD (UTU) members and others covered under **GA-23111 Plan F**, the Medicare Supplement, send claims to **UnitedHealthcare, P.O. Box 30304, Salt Lake City, UT 84130-0306**. For information, call **1-800-809-0453**.
- For **NurselineSM**, which provides 24/7 access to live nursing professionals and other information, call **1-866-735-5685**.

Optum Live and Work Well

(<https://www.liveandworkwell.com>)

- SMART-TD members and others covered for medical benefits under **The NRC/UTU Health and Welfare Plan** or **The Railroad Employees' National Health and Welfare Plan (GA-23000)** needing to take advantage of mental health and substance abuse benefits administered by Optum's subsidiary, United Behavioral Health should call **1-800-557-5745**.

Express Scripts

(<https://www.express-scripts.com>)

- Members covered under the **UnitedHealthcare Group Policy GA-46000** are eligible for a prescription drug care plan and a mail-order maintenance-medication benefit. For information about the drug program under **GA-46000**, call **1-800-842-0070**.

MetLife

(<https://www.metlife.com>)

- Retired employees who need information about **life** and **accidental death and dismemberment insurance** benefits administered by MetLife as provided for in the **NRC/UTU Health and Welfare Plan** and the **Railroad Employees' National Health and Welfare Plan** should contact **MetLife, P.O. Box 14401, Lexington, KY 40512-4401**, or call **1-800-310-7770**.

U.S. Railroad Retirement Board

(<https://www.rrb.gov>)

- Retired employees are encouraged to contact an RRB representative to inquire about their benefits. Local and regional board offices can be located on the above website or by calling the national toll-free number of **1-877-772-5772**.

Social Security Administration

(<https://www.ssa.gov/benefits/retirement>)

- To learn about benefits that you may be entitled to under the **Social Security Administration** visit their website and the address listed above or call their national number at **1-800-772-1213** or for **TTY** call **1-800-325-0778**.

Palmetto GBA Railroad Medicare

(<https://www.palmettogba.com/rr>)

- Retired employees and/or dependents entitled to **Railroad Medicare** who need information about their **Part B benefits** may contact Palmetto GBA by calling toll-free **(800) 833-4455**.

Medicare

(<https://www.ssa.gov/benefits/medicare>) (<https://www.cms.gov/medicare>) (<https://www.medicare.gov>)

- Retired employees and/or dependents entitled to **Medicare** who need information about their benefits may contact the **SSA by calling 1-800-772-1213** or the **Centers for Medicare & Medicaid Services at (800) 633-4227** or **Medicare.gov at 800-633-4227**.

Miscellaneous

- For former **Switchmens' Union of North America (SUNA)** members holding **permanent life insurance** under **Aetna Group Policy 47350: Aetna Life and Casualty, 620 Erie Blvd. West, P.O. Box 4951, Syracuse, NY 13221-4951**. Call **315-424-4614**.
- For **Yardmaster** insurance coverage under **Supplemental Sickness (G-9000)** call **Trustmark at 1-800-877-9077**; for **Supplemental Life 29649-G (1898024)** call **Minnesota Life at 1-800-328-9442, Ext. 55346**.

\$2,000 Retiree Life Insurance Benefit

If you retired from railroad service on or after April 1, 1967, you may be eligible for a \$2,000 Retiree Life Insurance benefit. Benefits are administered by **MetLife** for all retirees from railroads participating in the **NRC / UTU Health & Welfare Plan** and the **Railroad Employees National Health and Welfare Plan (GA-23000)**. To file a claim or to obtain a change-of-beneficiary card, call **MetLife at 1-800-310-7770**. Retirees are urged to keep this notice with their other important documents and to keep the designated beneficiary up-to-date. When filing a claim, it will be very helpful to know the date the employee last worked, the name of the employing railroad and the employee's Social Security number. These items will assist in the prompt processing of claims.

YourTracktoHealth

(<https://www.yourtracktohealth.com>)

- A website collaboratively developed by rail labor and rail managers to provide information about all of the National Rail Health and Welfare Plans and Wellness benefits for employees, dependents and retirees.)

Union Plus Hearing Care program

(<https://www.unionplus.org/benefits/health/hearing>)

- The Union Plus Hearing Care program is free for union members and their families (parents, too)! Get a free hearing exam and reduce your costs by over 40% at hearing providers near you. **Call 877-839-8117** to speak to a Union Plus Hearing Care specialist.